

PRIVACY POLICY

Lop and Drop Tree Care Brisbane

Business	Lop and Drop Tree Care Brisbane
Operated By	Jamie Boyd & Abbie Mitchell
ABN	74 368 652 536
Contact	admin@lopanddroptreecare.com
Phone	0401 986 586
Last Updated	June 2026

1. Our Commitment to Privacy

Lop and Drop Tree Care Brisbane is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store and disclose your personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

2. What Information We Collect

When you contact us or request a quote through our website or by phone, we may collect:

- Your name
- Your suburb and property address (for quoting purposes)
- Your phone number
- Your email address
- Details about the tree work you require
- How you heard about us

We do not collect sensitive information such as financial details, government identifiers or health information.

3. How We Use Your Information

We use your personal information only to:

- Respond to your enquiry or quote request
- Schedule and carry out tree care work at your property
- Send you information relevant to your job
- Improve our services

We do not use your information for marketing without your consent and we do not sell, rent or trade your information to any third party.

4. How We Store Your Information

Your information is stored securely. We take reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification or disclosure.

Job records are retained for a period of seven years in accordance with standard business record-keeping requirements, after which they are securely destroyed.

5. Disclosure of Your Information

We will only disclose your personal information to third parties where:

- It is necessary to carry out the services you have requested
- We are required to do so by law
- You have given your consent

We do not disclose your information to overseas recipients.

6. Your Rights

You have the right to:

- Request access to the personal information we hold about you
- Request correction of inaccurate information
- Make a complaint about how we have handled your information

To exercise any of these rights, please contact us at admin@lopanddroptreecare.com

7. Cookies and Website Analytics

Our website may use cookies and analytics tools to understand how visitors use the site. This information is collected in aggregate and does not identify individual users. You may disable cookies in your browser settings.

8. Changes to This Policy

We may update this Privacy Policy from time to time. The current version will always be available on our website. Continued use of our website following any changes constitutes acceptance of the updated policy.

9. Contact Us

Business	Lop and Drop Tree Care Brisbane
Email	admin@lopanddroptreecare.com
Phone	0401 986 586

This Privacy Policy was prepared in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles.